

Rate Card

Valid from 1 April 2009

At On-Line Computing, we've been making IT make sense since 1998. As a Microsoft Gold Certified Partner and accredited Microsoft Small Business Specialist, we deliver the necessary experience, resource and commitment to provide the best possible Computer Services to you.

We are one of the few IT Services companies that openly publish their prices in advance: We work hard to maintain a clear and transparent pricing policy right across our wide range of services.

Normal working hours are 9am to 5pm Monday to Friday, for out-of-hours work, please uplift prices by 50%; except on Sundays and Public Holidays - uplift by 75%.

Thank you for your business!

Training - ICT Suite		
	No Support Contract	With Support Contract
First Delegate	£90.00	£80.00
Each additional delegate	£80.00	£70.00
Training - Client Site		
	No Support Contract	With Support Contract
1 day (max 7 hours)	£345.00	£290.00
½ day (max 4 hours)	£200.00	£170.00
Engineering and Consultancy - carried out by a Microsoft Certified Professional		
	No Support Contract	With Support Contract
1 day (max 7 hours)	£500.00	£405.00
½ day (max 4 hours)	£300.00	£250.00
Hourly rate	£105.00	£90.00
Fixed Price Engineering Work - carried out by a Microsoft Certified Professional <i>(only available when undertaken at the same time as other on-site jobs eg Call-outs or maintenance)</i>		
		With Support Contract
Add a new User - Server Side (upto 20 minutes)		£30.00
Add a new User - PC Side (upto 20 minutes)		£30.00
Add a new User - Server and one PC (upto 40 minutes)		£60.00
Setup a Personal Printer (upto 20 minutes)		£30.00
Setup a Personal Scanner (upto 20 minutes)		£30.00
Setup a new Laptop for an existing User (upto 90 minutes)		£125.00
Setup a new PC for an existing User (upto 60 minutes)		£90.00
Setup a mobile phone/3G card (upto 30 minutes)		£35.00
Mileage/Travel		
	No Support Contract	With Support Contract
Training - for return journeys over 40 miles	65p/mile	45p/mile
Engineering - for return journeys over 100 miles	65p/mile	45p/mile

E&OE. All prices exclude Value Added Tax.

We welcome...



Rev 0 - 30 March 2009

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